

**OFFICE OF THE MANAGING DIRECTOR**  
**ASSAM MEDICAL SERVICES CORPORATION LIMITED**  
 Central Drug Ware House Campus, Patherquerry, Narengi, Guwahati, Assam-781026  
 Email id: md-amscl@assam.gov.in

ECF No: 502632

Dated: 24/10/2024

**Corrigendum**

This has reference to Tender reference No: AMSC-IT/6/2024-ITLOG-AMSC-AMSC/ECFNo:502632 for providing IT enabled Logistic Management Services for Distribution of Consignments in Different Health Institutions in the State of Assam.

The following are the comments/ recommendation/ amendments in the tender document may be taken note of prior to submission of bids against the pre-bid queries/ representations received.

Sl	Clause No/ Page No	Terms and Conditions mentioned in the Tender	Clarification/ Amendment Requested	Name of the Prospective Bidder	Recommendation of the Committee/ Amendment
1	Clause No: 2. C Page No: 6	Bidder should have at least minimum 3 years of work experience in providing IT enabled Logistic Management Services in public sector including Government / Semi-Government Agencies, Public Sector Undertakings, Urban Local Bodies, Public Listed Company etc.	In case of IT enabled logistics services that is required as per the tender, request you to kindly clarify whether DTDC logistics which provides services to public can be included in the work experience?	Avigna & DR Associate	The committee review the representation submitted by the prospective bidder and opined that DTDC is not a Government/ Semi-Government Agencies, Public Sector Undertakings, Urban Local Bodies, Public Listed Company. As such experience of DTDC will not be counted.
2	Clause No: 2. B (i) Page No: 6	Average Annual Turnover of the bidder in the last three financial years 2020-21, 2021-22 & 2022-23 or 2021-22, 2022-23	The overall turnover value is more than the work order value	Avigna & DR Associate	The committee review the representation submitted by prospective bidders and mentioned that as
3			The average annual turnover is too high as compared to tender	MRA Enterprise	

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		& 2023-24 shall not be less than Rs.10Cr. & the average annual turnover certificate should be certified by CA with UDIN.	value. We want average annual turnover should be lowered to 30% to 50% of the tendered value of the work.		per SBD of non-consultancy services, Average Annual Turnover of bidder should be Rs. 10 Cr., which is a standard condition.
4			I have noted that the turnover requirement for tender qualification is set at ₹10 Crore or more, while the bid security is ₹4,80,000 and the total tender value appears to be ₹24,00,000. Typically, under standard financial guidelines, the turnover for such tenders is expected to be approximately 1.5 to 2 times the tender value. Given the current requirement, this seems to significantly limit participation, particularly for local entrepreneurs who may not meet this threshold. I kindly request that the turnover requirement be reconsidered and adjusted to a more inclusive figure, thereby allowing broader participation from local businesses. Additionally, I would	Bhagya Traders	Hence, the committee does not recommend any change.

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			appreciate clarification on the rationale and specific rules under which this turnover figure was determined.		
5	Clause No: 4. (i) Page No: 8	The IT enabled Logistic Management Services is required to distribute the Drugs/ Equipment or any other materials from the Central Drug Warehouse/ Regional Drug Warehouses/ District Drug Warehouses/health Institutions located at various districts to the other district warehouses/Health Institutions (Inter-district, Intra-district and Central Drugs Store to District Drugs Store) etc. within the state of Assam.	Actual Loading Point - Guwahati or other warehouses	CJ DARCL LOGISTICS LIMITED	The committee review the representation submitted by prospective bidders and informed that loading point of the material will be Central Drug Warehouse/ Regional Drug Warehouses/ District Drug Warehouses/ health Institutions located at various districts within the state of Assam as mentioned in the relevant clause.
6	Clause No: 1. B Page No: 3 Clause No: 4. (i) Page No: 8	Clause No. 1.B: Assam Medical Services Corporation intends to engage a suitable Service Provider for IT enabled Logistic Management Services for effective, efficient and time-bound	We want experience in IT enabled logistic management services should be waived in Clause-3. We can provide IT enabled logistic management service, when we get order from your end	MRA Enterprise	The committee review the representation submitted by prospective bidders and informed that IT enabled Logistic Management Services is pre-requisite condition

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		<p>transportation services with centralized monetary, which includes inter-district, intra-district and Central Drugs Store to District Drugs for Distribution for a period of One (1) Year (mutually extendable by one (1) year) on as and when required basis.</p> <p>Clause No. 4.i: The Service provider will have to provide different types (capacity) of vehicles. The contract shall be initially for a period of One (1) Year, which may be renewed for another one (1) year with the mutual consent of both the parties.</p>			<p>of the tender and it cannot be removed. As such, the committee does not recommend any change.</p>
7	Clause No: 6. (iv), & (v)	<p>Rate for transportation should be quoted in per Kilometer basis. Loading and unloading charge of the material should be included in the per kilometer rate offered by the bidder. The price</p>	<p>In price-bid you have sought rate per km basis from Central Drug Warehouse/ Regional Drug Warehouses/ District Drug Warehouses/ Health Institutions located at various districts to the other districts warehouses/</p>	MRA Enterprise	<p>The committee review the representation submitted by prospective bidder and opined that as mentioned in the relevant clause, price should be quoted in per Kilometer basis for</p>

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		quoted should also be inclusive of parking or any other such charge etc. if, any except Toll Tax which will be paid extra on production of toll payment slip in actual. The price quoted for transportation should also be inclusive of software/ dashboard.	Health Institutions and Central Drugs store to District Drugs Store for a reasonable long distance. But how can we calculate rate for Inter-district, Intra-district for relatively short distance of the same price-bid format.		any distance. Requesting different price for different distance/ route is not possible. Hence, the committee does not recommend any change.
8	Page No: 2	Bid End Date/Time: 18-10-2024 up to 14:00 hrs	We request that You Kindly extend the due date to 25 Oct 2024 due to the Durga Puja Festival	CJ DARCL LOGISTICS LIMITED	The committee reviewed the representation submitted by prospective bidder and recommended to extend the bid for a maximum period of 7 days from the day of publication of the representation/ Corrigendum, if any.
9	Clause No: 2. A (ii) Page No: 6	The Bidder should have registered office in the State of Assam.	AWL has its registered office in New Delhi, but we have our presence in Guwahati, Assam for over 3 years and are managing the logistics services for our clients. Hence, we request you to consider this and support us to meet these criteria.	AWL India Pvt. Ltd.	The committee reviewed the representation submitted by prospective bidder and recommended to amended the clause as follows: “The Bidder should have an office in the State of Assam.”

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10	Clause No: 4. xi Page No: 9	The service provider will make arrangement of "Transit insurance" Of drugs/ goods/ equipment. etc. The value of goods to be transported will be indicated by AMSCL. The tentative cost of the goods should be Rs. 100 Cr. to be transported for insurance where ever is applicable.	Since the title of the goods belong to AMSCL, the provider, hence, cannot take "transit insurance" for these goods. In this clause, we request you to revisit and reconsider the terms.	AWL India Pvt. Ltd.	The committee reviewed the representation submitted by prospective bidder and recommended to remove the clause in order to have wider participation.
11	Clause No: 4. xiii Page No: 9	In the event of any reported damage / shortage/ losses/ non-delivery of the consignment, AMSCL shall recover the cost towards such damages / shortage/ losses/ non-delivery from the service providers pending bill/ credit balance or security deposit or from any other sum, which is due to them irrespective of any insurance link up/ settlement.	As per industry standards, the service provider provides Certificate of Facts (COF) for any such consignment withing 7days of reporting of such damage within 24 hours of physical receipt. Hence, it is our humble request to please reconsider and revise this clause accordingly.	AWL India Pvt. Ltd.	The committee reviewed the representation submitted by prospective bidder and recommend to amend the clause as "In the event of any verified reported damage / shortage/ losses/ non-delivery of the consignment, AMSCL shall recover the cost towards such damages / shortage/ losses/ non-delivery from the service providers pending bill/ credit balance or security deposit or from any other sum, which is due to them irrespective of any

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					insurance link up/ settlement.”.
12	Clause No: 4. xxii Page No: 10	In case of any delay caused by the receiving staff at the delivery point in receiving and unloading, the Service provider shall be paid holding charge of amounting Rs. 1,500/- per day provided the consignment is not accepted by the receiving staff within 6 hours of reaching the destination. The time taken for unloading and delivery of goods/ supply is the sole discretion of the service provider.	The vehicle detention charges are higher than the proposed amount. Requesting you to revise the same to Rs. 3500 per day. Secondly the time of 6 hours is not clear. As per industry best practices, the time to report for any vehicle is kept till 4 PM for same day offloading. in case, the vehicle (FTL) reports after 4 PM, the offloading of material is then at the sole discretion of the receiver. Hence, we request you to kindly look into the same and accord the changes to this clause	AWL India Pvt. Ltd.	The committee reviewed the representation submitted by prospective bidder and recommend to amend the clause as “In case of any delay caused by the receiving staff at the delivery point in receiving and unloading, the Service provider shall be paid holding charge of amounting Rs. 2,500/- per day provided the consignment is not accepted by the receiving staff within 6 hours of reaching the destination. The time taken for unloading and delivery of goods/ supply is the sole discretion of the service provider.”.

All other terms and conditions of the GeM bid will remain the same.

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Managing Director  
Assam Medical Services Corporation Limited